Appendix C - Alternative Taxi Arrangements

Question - If you experienced difficulty in getting a taxi in Cardiff, did this require you to:

The table below shows the public responses from those who provided their own answer to the above question:

Public Comments

Wait Nextbike cancel plans Called uber Use another taxi rank Cancel plans and not go out. Walk to train station, missed last train, walk back to taxi rank, no taxis, managed to flag one after about a hour trying to get home Drive I had to catch 3 BUSES!! Eventually managed to get an Uber Uber Finally got another taxi Used Uber Waited, was late, on one time I missed a train to London. One time asked a neighbour to take me Get another taxi UBER Had to telephone private hire uber had to wait until a suitable vehicle is available Call taxi co. multiple times I had no option but to keep trying to get a cab Uber / Bolt I had to walk most of the way home as a lone female I did not feel safe I waited and eventually got one use uber I was stranded at the hospital for 5 hours waiting Wait for some time! I've found it hard to get a taxi to come and collect me. I sometimes use a wheelchair but I can't walk more than a few metres waited for another taxi Just wait Walk around for one Keep having to try different taxis that would take me home Keep searching for a taxi that would accept me Book private taxi (Uber) Keep trying to negotiate Long wait Delay our outting	Public Comments
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Book private taxi (Uber) Keep trying to negotiate Long wait	Keep having to try different taxis that would take me home
Keep trying to negotiate Long wait	Keep searching for a taxi that would accept me
Long wait	Book private taxi (Uber)
-	Keep trying to negotiate
Delay our outting	Long wait
	Delay our outting

Long wait Wait for a long time for one Miss appointment Missed meeting/appointment On occasions, I used an Uber, asked family to pick me up Not attend activity Uber Not go Wait for over 2 hours App services like Uber or bolt had to pay triple the price so the taxi man would do his job and take me Ordered Uber Use Uber phoned for one Used an uber Phoned private hire from another County Wait for a decent taxi driver to accept fare Plenty of taxi's but they will only take cash. Wait for taxi to be available Private hire taxi Waited for a very long time Rings a taxi company Waited longer for a taxi Someone rang a taxi company for me Walk alone unsafely to get a taxi closer to home Standing in the freezing cold until a taxi did appear Walk out of the city centre and call a taxi Start walking and flag one down A number of drivers were requesting money upfront and wouldn't take us othwrwise. We had to then book an Uber. stay at home Uber taxis Stay home Ask enough taxi for 1 not to refuse me Take an Uber Booked an uber Wheelchair access often barred (ohhh ramp is broken!) Constantly try to flag a taxi down who doest abuse his position A long wait Stay in work Uber or Ola Booked an Uber Uber Taxi and wait another taxi that works to the bylaws Keep asking multiple taxis Keep trying until a taxi eventually accepts me. Unable to attend events

Wait until public transport was available THE NEXT DAY
Keep walking and trying taxis until one will take shorter £11 fair
Access a different taxi
Uber or Dragon